



SIP Trunking Call Forwarding Always

Customer Set-Up Manual

07/12/2016



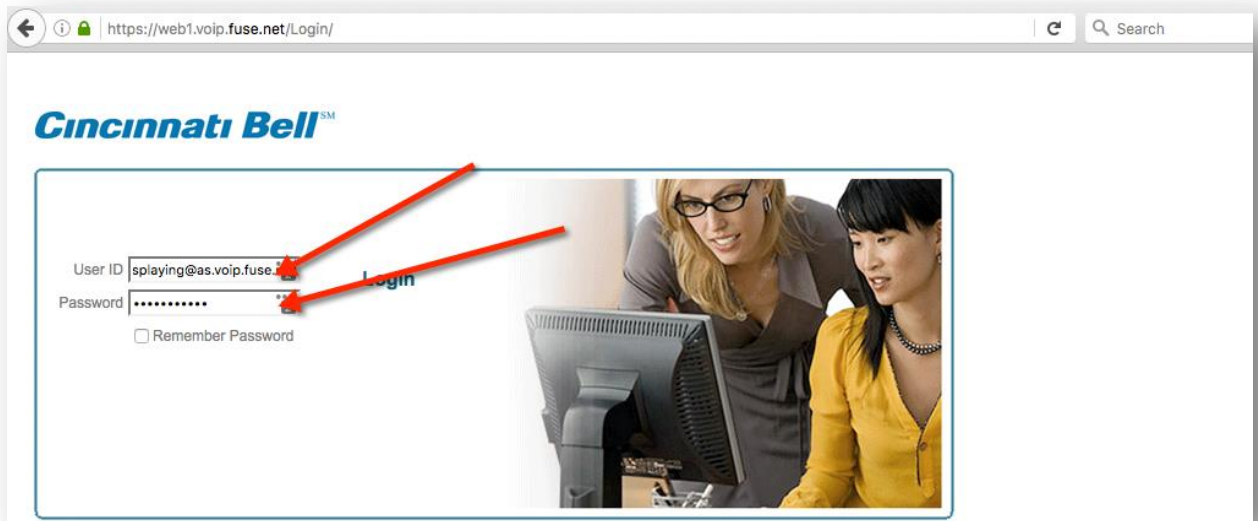
Connecting what matters.

Manual Overview

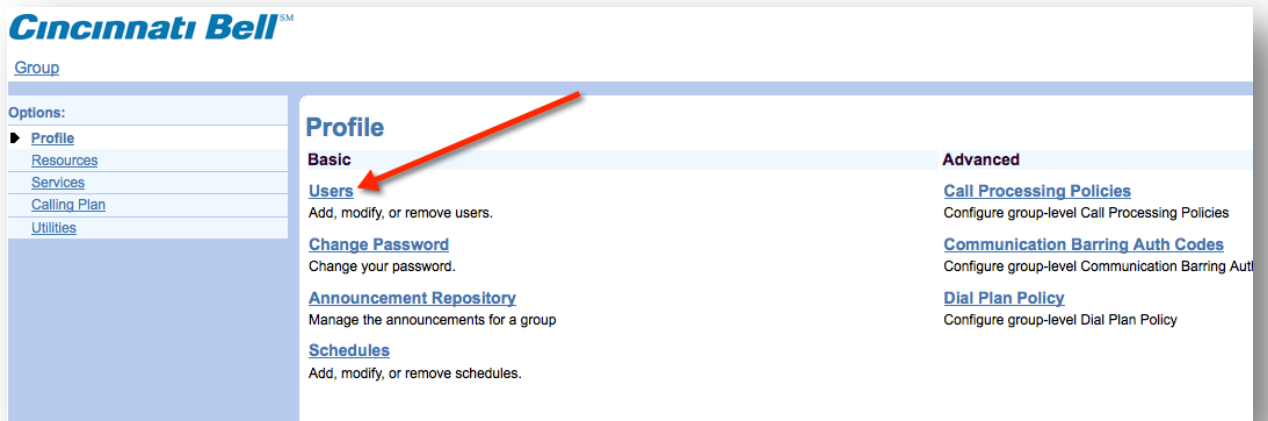
The SIP Trunking Call Forwarding Always Manual is designed to provide a step-by-step process to help customers activate the feature.

Steps:

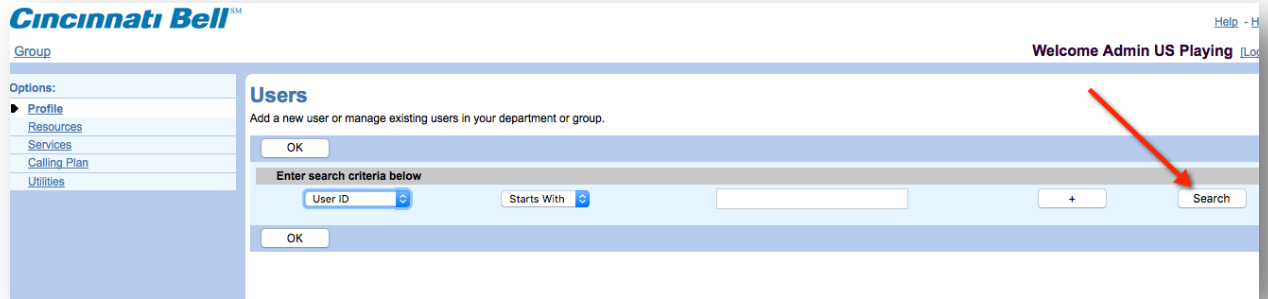
1. Log in at <https://web1.voip.fuse.net/Login/> with username and password.



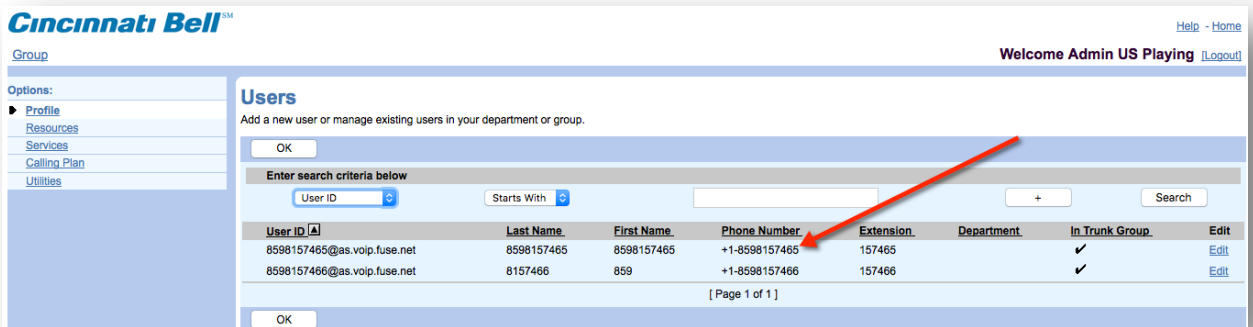
2. Click on Users.



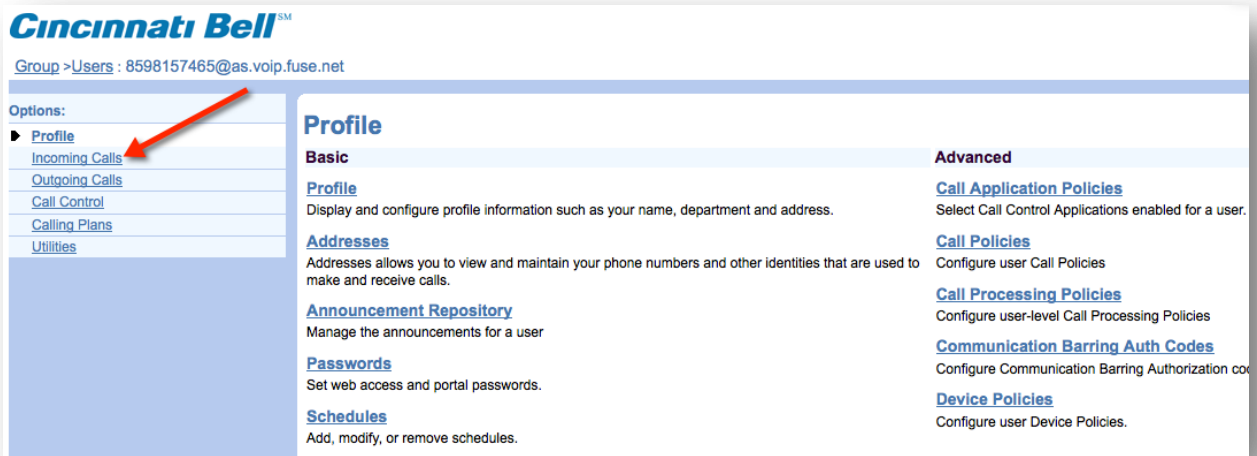
3. Search for the User you want to add or for whom you want to adjust call forwarding.



4. Click on the User.



5. Click on Incoming Calls.



Cincinnati BellSM
Group >Users : 8598157465@as.voip.fuse.net

Options:

- Profile
- Incoming Calls** (indicated by a red arrow)
- Outgoing Calls
- Call Control
- Calling Plans
- Utilities

Profile

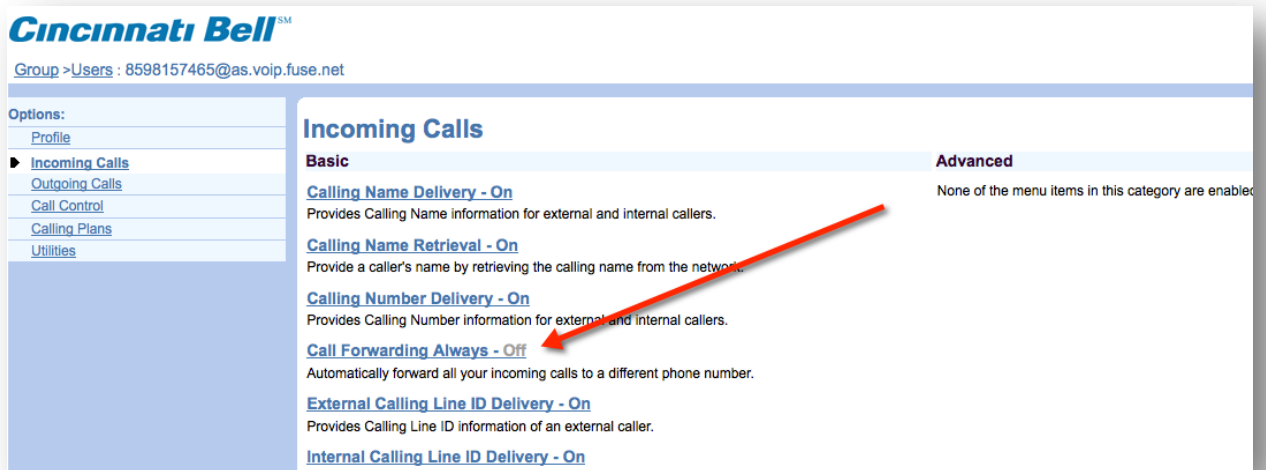
Basic

- Profile**
Display and configure profile information such as your name, department and address.
- Addresses**
Addresses allows you to view and maintain your phone numbers and other identities that are used to make and receive calls.
- Announcement Repository**
Manage the announcements for a user
- Passwords**
Set web access and portal passwords.
- Schedules**
Add, modify, or remove schedules.

Advanced

- Call Application Policies**
Select Call Control Applications enabled for a user.
- Call Policies**
Configure user Call Policies
- Call Processing Policies**
Configure user-level Call Processing Policies
- Communication Barring Auth Codes**
Configure Communication Barring Authorization codes
- Device Policies**
Configure user Device Policies.

6. Click on Call Forwarding Always.



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Incoming Calls

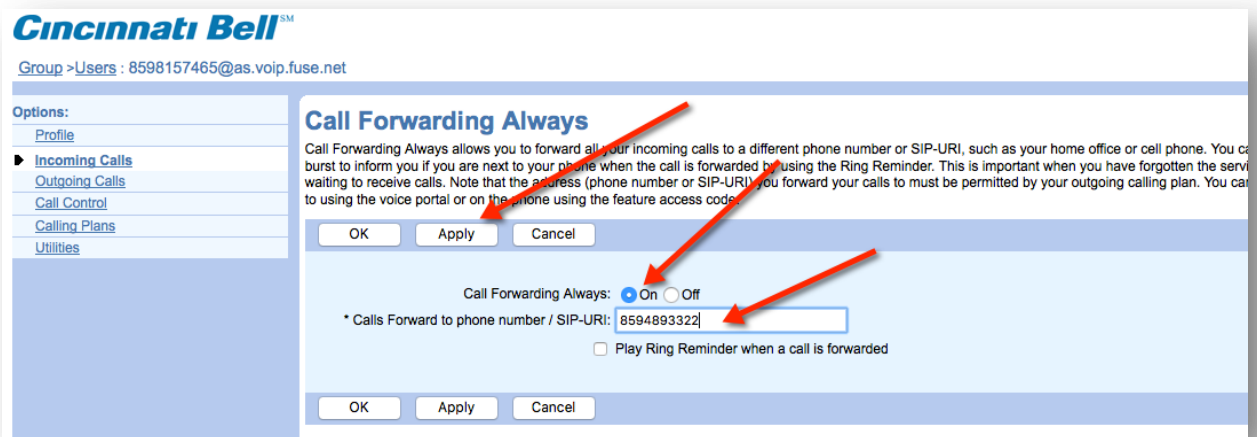
Basic

- Calling Name Delivery - On**
Provides Calling Name information for external and internal callers.
- Calling Name Retrieval - On**
Provide a caller's name by retrieving the calling name from the network.
- Calling Number Delivery - On**
Provides Calling Number information for external and internal callers.
- Call Forwarding Always - Off** (indicated by a red arrow)
- External Calling Line ID Delivery - On**
Provides Calling Line ID information of an external caller.
- Internal Calling Line ID Delivery - On**

Advanced

None of the menu items in this category are enabled.

7. Add the Number to which you want to forward and make sure toggle is set to On. Click Apply, then OK.



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Call Forwarding Always

Call Forwarding Always allows you to forward all your incoming calls to a different phone number or SIP-URI, such as your home office or cell phone. You can use a Ring Reminder to inform you if you are next to your phone when the call is forwarded by using the Ring Reminder. This is important when you have forgotten the service and are waiting to receive calls. Note that the address (phone number or SIP-URI) you forward your calls to must be permitted by your outgoing calling plan. You can also use the voice portal or on the phone using the feature access code.

OK Apply Cancel

Call Forwarding Always: On Off

* Calls Forward to phone number / SIP-URI:

Play Ring Reminder when a call is forwarded

OK Apply Cancel

****For questions regarding your features, please contact 1-888-638-1699, option 4.****

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