

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 6 - Nonresidence Local Service Bundles

A. General

Nonresidence Local Service Bundles provide a flat rate line, as described in the Company's Exchange Services Tariff PUCO No. 1, in combination with customer selected optional features. Subscriber may select any or all of the features in a bundle, where available. The Customer must specify which features to include in the bundle at the time the order is placed. These bundles provide unlimited use of the optional features selected by the Customer to include in the bundle.

B. Regulations

Features associated with an individual Local Service bundle are per line. Features cannot be split between lines.

The Local Service Areas for Local Service Bundles are the same as the Local Service Areas defined in Section 3 of this Service Agreement. Community Connection Service charges, as described in Section 3 of this Agreement, apply to Nonresidence Local Service Bundles when appropriate.

Descriptions of the features included in the Nonresidence Local Service Bundles can be found in Section 7, Custom Calling Services, of this agreement and/or Section 7 of the Company's Exchange Services Tariff, PUCO No. 1. All rules, regulations and limitations specified in this Agreement and/or the Company's tariff for the specified optional features apply to Nonresidence Local Service Bundles.

Features that are selected by a subscriber to be included in the Nonresidence Local Service Bundles are not eligible for any additional discounts or credits. In particular, discounts and/or credits included in any separate package pricing for Custom Calling Services do not apply to services a customer selects for Nonresidence Local Service Bundles. Nonresidence Local Service Bundle Customers are not eligible for special promotions that may be applicable to the individual features included in a Nonresidence Local Service Bundle unless Nonresidence Local Service Bundles are specifically noted for inclusion.

An existing nonresidential flat rate line customer who converts to a Nonresidence Local Service Bundle will pay the nonrecurring charge described in Part D of this section. When establishing Nonresidence Local Service Bundles as new service or when moving a service to a different address the nonrecurring charge to establish an access line, as described in Section 3 of this Agreement, will also apply.

Customers subscribing to Nonresidence Local Service Bundles may change features at anytime without incurring a charge for making such change once the Nonresidence Local Service Bundle has been established. However, customers changing their telephone numbers (except for Distinctive Ringing) will be billed the nonrecurring charge as specified in Section 3 of this agreement.

All charges (such as End User Common Line, E-911 Service, taxes and other surcharges) normally associated with a flat rate line will be billed in addition to the Nonresidence Local Service Bundle charges.

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C. SERVICE DESCRIPTION

1. Business Connections

Customers subscribing to Business Connections may subscribe to any or all of the following features. (Some features may not be compatible on the same line.)

- a. Anonymous Call Rejection
- b. Anywhere Call Forwarding
- c. Call Block
- d. Call Forwarding Busy Line
- e. Call Forwarding Don't Answer
- f. Call Forwarding Variable
- g. Call Return
- h. Call Transfer
- i. Call Waiting/Call Waiting Deluxe
- j. Caller ID
- k. Calling Name
- l. Calling Name and Number
- m. Distinctive Ringing
- n. Speed Calling 30 Number Capacity
- o. Message Waiting Indicator
- p. Repeat Dial
- q. Speed Calling 8 Number Capacity
- r. Three Way Calling
- s. Voice Mail Support Package

2. Business Phone Pak

This offering is grandfathered as of February 20, 2007

Customers subscribing to Business Phone Pak may subscribe to any or all of the following features. (Some features may not be compatible on the same line.)

- a. Anonymous Call Rejection
- b. Anywhere Call Forwarding
- c. Call Forwarding Busy Line
- d. Call Forwarding Don't Answer
- e. Call Return
- f. Call Transfer
- g. Call Waiting/Call Waiting Deluxe
- h. Caller ID
- i. Calling Name
- j. Calling Name and Number
- k. Distinctive Ringing
- l. Message Waiting Indicator
- m. Three Way Calling
- n. Voice Mail Support Package

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3. Hunting Enhancement

For an additional charge, customers subscribing to two or more Nonresidence Local Service Bundles have the option to add hunting service at the rates shown in Part D of this section. These hunting rates apply only to Nonresidence Local Service Bundle lines. Lines that are not part of a Nonresidence Local Service Bundle will pay the hunting rates shown in Section 5 of this Service Agreement..

The customer is required to pre-determine the telephone lines that are to be a part of the hunting arrangement. Hunting service will be placed on every telephone line in the hunting arrangement. This will enable the central office to search in a pre-determined sequence for an available idle line in a pre-established group of lines.

To accommodate the hunting arrangement, Call Waiting cannot be activated on the lines which have been chosen by the customer to be part of the hunting arrangement, except for the last line. Also, the Voice Mail Support Service will not be activated on any of the telephone lines which are involved in the hunting arrangement.

The telephone lines that are part of the hunting arrangement must be served from the same central office and furnished to the same customer. The hunting service, as it is associated with the Nonresidence Local Service Bundles is only available to customers who are served out of appropriately equipped central offices.

Multi-line hunting and circular hunting are not available with this arrangement.

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D. RATES AND CHARGES

	<u>Nonrecurring Rate (Note 1)</u>	<u>Monthly Rate (Note 2)</u>	<u>USOC</u>
1. Business Connections Package, per line	\$ 10.00	\$ 69.95	C5PEX
2. Business Phone Pak, per line (Notes 3 and 4)			
a. e-Bill media option	0.00	54.95	NLUYP
b. Paper bill media add-on (Additional charge)	0.00	5.00	NOEBL
3. Hunting Enhancement, per line (Note 5)	8.50	5.00	AS3HG

Note 1: Charge applies to a flat rate line customer who converts to a Nonresidence Local Service Bundle. When establishing Nonresidence Local Service Bundles as new service or when moving a service to a different address the nonrecurring charge to establish an access line, as described in Section 3 of this Agreement, will also apply.

Note 2: Rates are applicable for all Rate Bands.

Note 3: With the e-Bill option, customers will receive the telephone bill electronically via the internet. A paper bill will not be mailed to e-Bill customers. With the paper bill option, customers will receive a telephone bill in the mail delivered by the U.S. Postal Service.

Note 4: This offering is grandfathered as of February 20, 2007.

Note 5: Charges will apply to every telephone line in the hunt group.