

Q. What is LIFELINE?

A. A lower monthly Cincinnati Bell bill, reduced installation charges for the basic phone line, and no deposit for income eligible households.

Q. Why LIFELINE?

A. To ensure everyone can afford telephone service.

Q. Who can get LIFELINE?

A. You can automatically qualify for LIFELINE if you receive at least one of these public benefits:

- Federal Public Housing (Section 8)
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- LIHEAP (Low Income Home Energy Assistance Program)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch (NSL) free lunch program

Q. How do I apply for LIFELINE?

A. Fill out the application form, sign it, and mail it or fax it to Cincinnati Bell, along with valid proof you are participating in at least one of the eligible programs listed above.

Q. Can I have optional or extra features on my telephone line with LIFELINE?

A. Yes. LIFELINE customers may purchase any optional features at the standard price for those features. LIFELINE discounts do not apply to optional features.

LIFELINE INFORMATION

**\$12.28* Monthly Discount
(Cincinnati Bell LIFELINE)**

- You MUST be receiving benefits from at least one of the public programs listed on the application form.
- You must provide valid proof you are participating in one of the public programs listed on this application form.
- Both this signed application AND valid proof of program participation MUST be submitted to Cincinnati Bell (mailed or faxed) before LIFELINE benefits will be established.
- Discount applies to only one telephone line per account.
- Cincinnati Bell may audit your ongoing eligibility for LIFELINE.

*Rates as of July 1, 2009.
Rates subject to change.

**Examples of Program
Benefits Valid Proof:**

- Eligibility letters or notices.
- Check stubs received from one of the participating programs (MUST have the name of the qualified person receiving benefits on them).
- Copy of lease for those receiving Public Housing or Section 8 benefits (or Section 8 form).
- Participant's card, such as Medicaid card or any card issued from one of the benefit programs listed.
- SSI only – If no Medicaid card or eligibility letter available, an annual statement of SSI benefits.

**No Phone?
Disconnected?**

**LIFELINE can help you
get back on!**

**For more information
about LIFELINE
call Cincinnati Bell:**

**513-565-LIFE (5433)
or TTY: 513-241-2899
or FAX: 800-213-2193**

**Calling hours:
Mon–Fri: 7:30 a.m. – 7:00 p.m.
Saturday: 7:30 a.m. – 1:00 p.m.**

Cincinnati BellSM

APPLICATION FORM

**KENTUCKY LIFELINE
TELEPHONE DISCOUNT**

**Cut your Monthly
Phone Bill
by \$12.28!***

**SAVE MONEY
on your
PHONE BILL!**

**Discounted Installation
and Monthly Discount
for Cincinnati Bell's
Income Eligible
Kentucky Residents**

*Rates as of July 1, 2009
Rates subject to change.

Cincinnati BellSM

THIS IS NOT AN APPLICATION FOR TELEPHONE SERVICE

To establish telephone service, call Cincinnati Bell's Business Office at 513-565-2210

CAUTION: By signing and submitting this application, you certify that each of the items you have checked is true.

CALL 513-565-LIFE

To receive the \$12.28* Monthly Discount off your Cincinnati Bell bill each month:

Complete and return this application to Cincinnati Bell along with valid proof that you are receiving one or more of the public benefits listed in the next column.

Examples of Valid Proof are listed on the back of this form.

*Rates as of July 1, 2009. Rates subject to change.

Public Benefit Programs

Please check the boxes next to each program from which you receive benefits.

- Federal Public Housing (Section 8)
- Medicaid (Not C.H.I.P.)
- Food Stamps
- Supplemental Security Income (SSI)
- Low Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch (NSL) Free Lunch Program

Personal Eligibility

Please check each applicable box. You must check the first three boxes to be eligible for LIFELINE.

- My telephone is listed in my name or my spouse's name; and;
- I am not listed as a dependent on another person's income tax return (customers over 60 are exempt from this rule); and;
- The address on this form is my primary residence and not a second home or business; and;
- I will promptly notify Cincinnati Bell if any of these things change.

Complete Application & Sign

(All information is required)

Applicant's Name (please print)

Social Security Number
(Needed to verify your telephone number)

Address of Phone Service

City, State, Zip Code

Past or Current Telephone Number

I authorize Cincinnati Bell or its representative to have access to any records of public agencies or employers needed to verify my statements on this application and to confirm LIFELINE eligibility.

I state under penalty of perjury that all representations on this application are true. I will promptly notify Cincinnati Bell if I no longer receive benefits from at least one of these programs.

Signature

Date

MAIL TO:
Cincinnati Bell LIFELINE
11 Grandview Circle, Suite 120
Canonsburg, PA 15317

OR FAX TO:
800-213-2193

Be sure to fill out this application completely

Your discount will start as soon as Cincinnati Bell has processed your application. Failure to fill out the application properly will delay your LIFELINE discount.

CAUTION:
You must be truthful on your application. Cincinnati Bell has the right to verify the information you provide. Falsifying information to get a Lifeline discount could be treated as perjury.

For more information about LIFELINE call Cincinnati Bell:

**513-565-LIFE (5433)
or TTY: 513-241-2899
or FAX: 800-213-2193**

Calling hours:
Mon-Fri: 7:30 a.m. – 7:00 p.m.
Saturday: 7:30 a.m. – 1:00 p.m.

Cincinnati BellSM