

Welcome to Pager Notification Service

We're pleased you have chosen to enhance your Voice Messaging solution by adding Pager Notification. With Pager Notification, you know immediately when you have new messages whether you are at home, work, or any place in between. Cincinnati Bell's Pager Notification service works with any pager service, including Cincinnati Bell Wireless phones.

When a message is left in your voice mailbox, Pager Notification pages you up to three times per message, at 30-minute intervals. In other words, your pager schedule is set to notify you immediately upon receiving a new message, then again 30 minutes later, then again 30 minutes from the last page - for a total of three pages within about an hour's time.

For assistance or questions, call the Voice Messaging Help Desk at **(513) 397-0900**.

How to Set Up Pager Notification

To set up Pager Notification, you will need the following information:

Your Voice Mail access number **769-1234** or ***966**
Your Pager Number (10-digit or 10-digit toll-free number.)

- 1 You may dial *966 to access your Voice Mail from any local Cincinnati Bell telephone (excluding wireless telephones, payphones, and some business telephone systems).

How to Know When You Have Messages Waiting

- If you have a display pager, the number "1234" will appear when you have a message waiting.
- If you have a tone pager, you will be beeped when you have a message waiting.

To retrieve your messages after being paged, simply dial the access number and follow the prompts.

How to Change Your Pager Notification Options

Pager Notification service allows you to access and make changes to your advanced features.

Notification of Messages

Pager Notification allows you to choose which messages generate notification pages. You can choose from the following options:

- Receive notification of all messages
- Receive notification of urgent messages (only)
- Receive no notification of messages

From the main menu:

Press 2 3 1 and follow the prompts.

Setting Your Notification Schedule

Pager Notification allows you to set a schedule for receiving notification pages. You may set your schedule by:

- Time of Day
- Weekday vs. Weekend

From the main menu:

Press 2 3 3 and follow the prompts.

Changing Your Pager Number

If you get a new pager, Pager Notification allows you to transfer your notification pages to your new pager number.

From the main menu:

Press 2 3 2 and follow the prompts.

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