

Section 1: Business Connections Terms and Conditions Supplement

1.1 Definitions.

- 1.1.1 Business Connections – one flat rate analog business line with the following optional features: Call Waiting, Call Forward Variable, 69 – Call Return, 60 – Call Block, 66 – Repeat Dialing, Voice Mail Box, Call Forwarding (i) Busy Line; (ii) don't Answer; (iii) Busy Line Second Path; or (iv) Don't Answer Second Path, Per-Line Privacy, Anonymous Call Rejection, Message Waiting Indication, Hunting, Three-Way Calling, Caller ID Number, Caller ID Name, Speed Dialing – 8, Speed Dialing – 30, Distinctive Ring 1 and Distinctive Ring 2.

1.2 Services and Rates.

- 1.2.1 Business Connections service will be provided as specified on the attached Services Agreement.
- 1.2.2 If Customer cancels, in whole or in part, any requested installation, addition, rearrangement, relocation or other modification to Business Connections service prior to completion thereof, Customer will reimburse Cincinnati Bell for the actual expenses incurred by Cincinnati Bell in connection with such modification prior to Cincinnati Bell's receipt of notice of cancellation; provided, however, the amount of such reimbursement will not exceed the service, construction, installation, termination and other charges for which Customer would have otherwise been responsible.
- 1.2.3 Customer will be responsible for all taxes, surcharges, assessments or other charges (excluding taxes based on Cincinnati Bell's net income) imposed upon or relating to the provision or use of the products and services provided hereunder.
- 1.2.4 Any other regulated services not listed herein which are provided by Cincinnati Bell to Customer, shall be governed by the rates, terms, and conditions of the appropriate tariff / service agreement. Cincinnati Bell shall comply with all applicable laws, rules, regulations, ordinances, and codes (collectively, "Legal Requirements") in connection with the provision of the Business Connections service.