

CINCINNATI BELL EXTENDED TERRITORIES LLC
Residence Service Agreement - Local Telephone Services
Nonresidence Service Agreement - Local Telephone Services

Section 10 – PRIME AdvantageSM

A. DEFINITIONS

1. Primary Rate Facility

A Primary Rate Facility is a digital pipe from the Customer's location to the Company central office which transports one or more ISDN Bearer Trunks. A Primary Rate Facility can carry up to twenty-three 64 Kbps B-Channel Bearer Trunks and one 64 Kbps D-Channel Bearer Service. All selected Bearer Trunks and Services can operate on the Primary Rate Facility simultaneously.

2. B-Channel Bearer Trunks

B-Channel Bearer Trunks define the types of traffic that the Primary Rate Facility will carry. A B-Channel Bearer Trunk is a 64 Kbps information channel used in conjunction with circuit-switched service. These Trunks can be configured as 1-Way In, 1-Way Out, or 2-Way.

3. D-Channel Bearer Services

The D-Channel Bearer Service is a 64 Kbps signaling channel used to control associated B-Channels. One D-Channel is required for each Primary Rate Facility, and is included in the Primary Rate Facility's monthly rate.

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B. TERMS AND CONDITIONS

PRIME Advantagesm is available in all Service Areas. PRIME Advantagesm is only available from suitably equipped central offices and where suitable loop facilities exist. Service from some central offices may not provide all of the features and functionality described in this Agreement.

PRIME Advantagesm is an ISDN local exchange service that provides a Customer with the ability to transmit and receive multiple voice and data circuit switched calls simultaneously over a single Primary Rate Facility.

PRIME Advantagesm consists of a Primary Rate Facility and B-Channel Bearer Trunks and D-Channel Bearer Services. The Primary Rate Facility and the ISDN Bearer Trunks are not offered separately. Up to twenty-three B-Channel Bearer Trunks and one D-Channel Bearer Service may be provisioned on each access line. In addition, optional features may be purchased as specified in part D. following.

Three types of B-Channel Bearer Trunk Channels are available, as follows:

Standard channels which provide the same features as analog trunk lines found in Section 4 of this Agreement.

DID channels which provide direct inward dialing service.

Two Way DID channels which provide capability for two way standard service and direct inward dialing service.

Trunk channels may be purchased with either flat or measured rate service in Service Area A.. Only flat rate trunk channels are available in Service Area B. The measured rate service regulations listed in Section 5 of this Agreement apply to PRIME Advantagesm measured service trunks and channels.

All Bearer Trunk Channels use MF or DTMF signaling.

The Customer must provide customer premises equipment that meets the technical requirements of the serving central office. The Customer is responsible for providing power to all customer premises equipment (CPE) attached to the Primary Rate Facility.

The Customer is responsible for any long distance service charges, special access mileage charges, and/or internet charges associated with the use of PRIME Advantage.SM When a Customer transfers a call, the Customer is responsible for any toll charges associated with the Customer originated leg(s) of the call.

One 911 charge is applied to each outgoing and 2-way B-Channel Bearer Trunk (per channel).

PRIME Advantagesm is offered only as nonresidential service.

The minimum service period for PRIME Advantagesm is twelve months.

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B. TERMS AND CONDITIONS (Continued)

Customers wishing to upgrade existing analog trunk service to PRIME AdvantageSM will be charged the listed initial charges for the appropriate number of Primary Rate Facilities and will have to convert to the DID rate structure in this section of this Agreement. Initial charges on B-Channel Bearer Trunk Channels are waived for the existing analog trunks that are moved to the PRIME AdvantageSM. Any new channels added at the time of conversion to PRIME AdvantageSM will incur initial charges.

When placing an order for service(s) a Customer may request a service date that is sooner than the standard interval service date. If the Company agrees to and meets the requested expedite date, an expedite charge will apply and will be in addition to installation charges and all other nonrecurring charges.

C. PRIME ADVANTAGEsm STANDARD FEATURES

PRIME Advantagesm will provide transport of Customer information over the 23 available B channels in the form of circuit-switched voice or data at speeds up to 64 Kbps. The basic service will include the 1.544 Mbps switched facility and the D-Channel Bearer Service. B-Channels will be ordered in addition to the Primary Rate Facility.

Dedicated B-Channel configuration - Dedicated trunk groups are the standard feature for PRIME Advantagesm. Dedicated trunk groups must be assigned to handle one specific call type (ex: DID, DOD).

D-Channel configuration - Each Basic PRI service will include a dedicated D-Channel for signaling.

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D. PRIME ADVANTAGESM OPTIONAL FEATURES

1. Back-up D-Channel

This feature provides a minimum of three or more PRIME AdvantageSM facilities terminating at the same customer premise to share one primary and one secondary (or Back-up) D-Channel. The number of PRIME AdvantageSM facilities that can be shared by this feature will be based upon the availability of central office and other network facilities, and will be subject to change on a central office by central office basis.

2. Call-By-Call Service Selection

This feature provides the option for B-Channels to be assigned into a flexible trunk group which can support different call types based on real-time traffic needs. Call-By-Call service selection also allows primary as well as secondary long-distance carriers to be established for the entire trunk group, e.g., Alternate Routing Arrangement.

The Customer must notify the Company when call type maximums and minimums are to be changed for the call-by-call feature. This notification is required to maintain the proper provision of directory numbers and call control on the line.

3. Channel Transfer Service

This feature allows the Customer to transfer an incoming call to another line and then hang up, leaving the other two parties on a two-way call and freeing up the Customer's line for another call. The Customer will be responsible for toll charges associated with the transferred call. This feature is for digital channels only and is not intended for Integrated PRIME AdvantageSM channels used to transport analog, local exchange service.

4. Direct Inward Dialing (DID)

This feature provides Direct Inward Dialing to a station. DID Termination rates will apply per B-Channels configured with this option. PRIME AdvantageSM DID Number Blocks are ordered with DID Terminations on the B-Channels.

5. Individual Calling Line Identification (ICLID)

This feature provides Customer access to the calling party's number. Feature operation is dependent on customer premise equipment and technology in use at the calling party's serving office. This feature is similar to the Caller ID feature available on access lines.

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D. PRIME ADVANTAGESM OPTIONAL FEATURES (Continued)

6. Integrated PRIME AdvantageSM

Integrated PRIME AdvantageSM provides exchange access and special access through a 1.544 Mbps interface. Integrated PRIME AdvantageSM consists of a DS1 facility and up to twenty-four 64 Kbps channels that can be used to transport local exchange service, Digital Trunk Service (ISDN PRI), Voice Grade Special Access Service, Digital Data Service and/or Frame Relay Service. At least 2 of the channels must be used for digital data service. The remaining channels can be used in any combination. Flat Rate Channels and Measured Rate channels are available for ISDN PRI B-Channels in Service Area A. Only flat Rate channels are available in Service Area B.

Regulations and rates for Digital Data Service, Voice Grade Special Access Service, and Frame Relay Service are found in the Company's access tariffs.

E. RATES AND CHARGES

The rates and charges for all PRIME AdvantageSM services are shown in the Price List Section of this Agreement.