

Cincinnati Bell Telephone Company LLC
Local Telephone Service Agreement - Kentucky
Residence Service Price List - Effective April 1, 2019

	RESIDENCE			USOC Section
	Nonrecurring Charge	Monthly Charge	Usage Charge	
Access Lines (Non-bundled)				
Flat Rate Lines				
Alexandria Exchange	25.70	34.49	----	4
Boone Exchange				
Florence Central Office	25.70	34.49	----	4
Burlington and Union central offices	25.70	34.49	----	4
Butler Exchange				
Extended Area Service	25.70	34.49	----	4
Local Area Service withdrawn effective February 13, 2017				
Falmouth Exchange				
Extended Area Service	25.70	34.49	----	4
Local Area Service withdrawn effective February 13, 2017				
Glencoe Exchange				
Extended Area Service	25.70	34.49	----	4
Local Area Service withdrawn effective February 13, 2017				
Independence Exchange	25.70	34.49	----	4
Kentucky Metro (Covington) Exchange	25.70	34.49	----	4
Walton Exchange	25.70	34.49	----	4
Warsaw Exchange				
Extended Area Service	25.70	34.49	----	4
Local Area Service withdrawn effective February 13, 2017				
Williamstown Exchange				
Extended Area Service	25.70	34.49	----	4
Local Area Service withdrawn effective February 13, 2017				
Measured Rate Lines without Call Detail - All Exchanges	25.70	15.99	0.05	4
Note: The Usage Charge applies per minute of use, or fraction thereof, for each local call.				
Measured Rate Lines with Call Detail - All Exchanges	25.70	16.99	0.05	4
Note: The Usage Charge applies per minute of use, or fraction thereof, for each local call.				

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Change between Flat Rate and Measured Rate Service, per Line	12.25	----	----	4 ALC
Change between Residence and Nonresidence Service, per Line	12.25	----	----	2 ALC

Access Line Bundles - Residence

Bundles/Packages with Access Lines

Complete Connections with 50 minutes of Long Distance

Alexandria, Boone, Independence, Kentucky Metro, and Walton Exchanges	41.95	----	6 NLUYU
Butler, Falmouth, Glencoe, Warsaw, and Williamstown Exchanges	51.00	----	6 NLUYV

Complete Connections with Unlimited Long Distance

Alexandria, Boone, Independence, Kentucky Metro, and Walton Exchanges (\$10 for Long distance)	51.95	----	6 NLUYU
Butler, Falmouth, Glencoe, Warsaw, and Williamstown Exchanges (\$10 for Long distance)	60.00	----	6

Home Pak Advantage with Unlimited Long Distance (\$10 for Long distance)

44.00	----	6 HMPKP
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Home Pak Lite with 30 minutes of Long Distance

32.99	----	6 HMPKR, HMPKT
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Home Pak Lite with 150 minutes of Long Distance (\$5 for long distance)

37.99	----	6 HMPKR, HMPKT
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Home Phone Pak (Grandfathered)

Alexandria, Boone, Independence, Kentucky Metro, Butler, Falmouth, Glencoe, Warsaw, and	NA	39.99	----	6 NLUYX
	NA	49.00	----	6 NLUYY

Home Phone Pak with Unlimited Long Distance (e-bill additional \$5) (Grandfathered)

Alexandria, Boone, Independence, Kentucky Metro, Butler, Falmouth, Glencoe, Warsaw, and	NA	44.99	----	6 NLUYX
	NA	54.00	----	6 NLUYY

Note: these are 100 minute plans in KY tariff

Home Phone Pak 2 with 100 Minutes of Long Distance (Grandfathered)

Alexandria, Boone, Independence, Kentucky Metro, Butler, Falmouth, Glencoe, Warsaw, and	NA	49.99	----	6 HMPK2
	NA	58.00	----	6 HMPK4

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Home Phone Pak 2 with Unlimited Long Distance (Grandfathered)				
Alexandria, Boone, Independence, Kentucky Metro,	NA	59.99	----	6 HMPK2
Butler, Falmouth, Glencoe, Warsaw, and	NA	68.00	----	6 HMPK4

Note: The monthly charge is discounted \$5.00 if the customer also purchases high speed internet service from Cincinnati Bell.

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Price For Life (Grandfathered)				
Home Pak Lite with 30 Minutes LD and Zoomtown	NA	45.00	----	6
Home Pak Lite with Unlimited LD and Zoomtown	NA	52.00	----	6
Home Phone Pak 2 with Unlimited LD and	NA	60.00	----	6
Home Pak Lite with 30 Minutes LD and Zoomtown	NA	55.00	----	6
Home Pak Lite with Unlimited LD and Zoomtown	NA	62.00	----	6
Home Phone Pak 2 with Unlimited LD and	NA	70.00	----	6
Home Pak Lite with 30 Minutes LD and Zoomtown	NA	64.99	----	6
Home Phone Pak 2 with Unlimited LD and	NA	79.99	----	6
Home Pak Lite with 30 Minutes LD and Zoomtown	NA	74.99	----	6
Home Phone Pak 2 with Unlimited LD and	NA	89.99	----	6
Home Pak Lite with 30 Minutes LD and Zoomtown	NA	84.99	----	6
Home Phone Pak 2 with Unlimited LD and	NA	99.99	----	6
Second Line Added to Bundle, per Line (Limit One)				
Flat Rate Line with no Features				
Kentucky Metro Exchange	25.70	17.24	----	6
All Other Exchanges	25.70	22.24	----	6
Flat Rate Line with Any/All Complete Connections	See Note	22.25	----	6
Service Establishment, per Line				
Access Line Establishment	25.70	See Above	----	6 ALE
Bundle Establishment	6.50	See Above	----	6
<p>Note: The Bundle Establishment Charge applies to establish new service, convert to the bundle, or move service to a different address. In addition, the Access Line Establishment Charge applies to establish new service or move service to a new address.</p>				
Billed Number Screening, per Line or Telephone Number Screened				
No Collect Billing, per Line/Telephone Number Screened	5.00	1.50	----	17

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No Third Number Billing, per Line/Telephone Number Screened	5.00	1.50	-----	17
No Collect or Third Number Billing, per Line/Telephone Number Screened	5.00	1.50	-----	17

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Call Blocking					
Customer-Requested Call Blocking, per Line	11.80	----	----		16 CREXB
Note: The nonrecurring charge is waived when establishing or moving service.					
Change Billing Arrangements, per Line	12.25	----	----		ALC
Conference Service, Local					
First Three minutes or fraction thereof	----	----	0.55		17
Each Additional Minute or fraction thereof	----	----	0.11		17
Note: Prices apply to each exchange access line.					
Construction	Construction charges are determined on an individual case basis depending on the time and materials required.				19
Custom Calling Services (Note)					
Note: Customers ordering multiple Custom Calling Services on the same line at the same time are billed only one nonrecurring charge. The billed nonrecurring charge will be the highest of the applicable nonrecurring charges.					
Anonymous Call Rejection (ACR), per Line	8.50	5.00	----		5 NKB
Anywhere Call Forwarding, per Line	8.50	6.00	----		5 HRM
Call Block (*60), per Line	8.50	5.00	----		5 NSY
Call Forwarding, per Line					
Busy Line	8.50	1.75	----		5 EVB
Don't Answer	8.50	1.75	----		5 EVD
Variable	8.50	5.00	----		5 ESM
Call Manager, per Line (Grandfathered)	NA	12.75	----		5 NLUYN
Call Return (*69)					
Subscription (includes ACR), per line	8.50	5.00	----		5 NSQ
Pay-per-use	0.00	----	1.25		5 NX8
Call Tracing, pay-per-use	6.50	----	1.50		5 NST
Call Transfer, per Line	8.50	5.00	----		5 TFI
Call Waiting, per Line	8.50	6.60	----		5 ESX
Call Waiting Deluxe, per Line	8.50	7.00	----		5 PKR

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Caller ID (includes ACR)				
Caller ID Number, per Line	8.50	7.00	----	5 NSD
Calling Name, per Line	8.50	8.00	----	5 NMP
Calling Name and Number, per Line	8.50	8.00	----	5 NNK
Distinctive Ringing, per Dependent Directory Number (DN) Subscribed To				
1st Dependent DN	8.50	6.00	----	5 RGG1B
Per Additional Dependent DN	8.50	6.00	----	5 RGG2D, RGG2E
Message Waiting Indicator, per Line	8.50	0.25	----	5 MWN
Per Call Number Privacy, per Call	0.00	----	0.00	5
Note: Provided with telephone line.				
Per Line Number Privacy				
Per Non-published Line	6.50	0.00	----	5 NBA
All Lines Except Non-published, per Line	0.00	1.00	----	5 NBJ
Priority Call, per Line	8.50	5.00	----	5 NSK
Priority Forward, per Line	8.50	5.00	----	5 NCE
Quiet Time, per Line	8.50	5.00	----	5 D7T
Repeat Dialing				
Subscription, per Line	8.50	5.00	----	5 NSS
Pay-per-use	0.00	----	1.25	5 NX9
Reveal Privacy Management, per Line	8.50	5.00	----	5 RVL
Speed Calling				
8 number capacity, per line	8.50	5.00	----	5 ESL
30 number capacity, per line	8.50	5.00	----	5 ESF
Talking Call Waiting, per Line	8.50	4.00	----	5 TW1
Three Way Calling				
Subscription, per Line	8.50	5.00	----	5 ESC
Pay-per-use	0.00	----	1.25	5 HWE
Voice Mail Support Package, per Line	8.50	1.75	----	5 NLR3M

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Directory/Listing Services				
Additional Listing				
Cellular Telephone, per Listing	12.37	8.50	----	20 CLH
Residence Line, per Listing	12.37	4.50	----	20 CLT
Pager, per Listing	12.37	8.50	----	20 PS6
Voice Messaging, per Listing	12.37	8.50	----	20 VS5
Extra Line Matter Furnished as Part of an Additional Listing, per Line	12.37	4.50	----	20 Y6V
Alternate Listing				
Cellular Telephone, per listing	12.37	8.50	----	20 FNA, LLT, or NSH
Residence Line, per Listing	12.37	4.50	----	20 FNA, LLT, or NSH
Pager, per Listing	12.37	8.50	----	20 FNA, LLT, or NSH
Residence Line, per Listing	NA	NA	----	20 FNA, LLT, or NSH
Voice Messaging, per Listing	12.37	8.50	----	20 FNA, LLT, or NSH
Electronic Address Listings				
E-Mail Address, per Listing	12.37	3.00	----	20
URL, per Listing	12.37	3.00	----	20
E-Mail and URL, per Combined Listing	12.37	6.00	----	20
Foreign Listing, per Listing	12.37	4.50	----	20
				<p>Note: Subscribers may pay the monthly charge as one payment of \$48.00 due when service is established and annually thereafter.</p>
Logo Listing	12.37	4.00	----	20
Non-Address Service, per Line	12.37	0.00	----	20 NP4
Non-List Service, per Line	12.37	1.96	----	20 NLT
Non-Published Service, per Line	12.37	7.49	----	20 NPU
Primary Listing				
Listing Change, per Listing Changed	12.37	----	----	20

Note: Charge does not apply if customer is converting from non-published, non-address, or non-list service.

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Extra Line Matter Furnished as Part of a Primary Listing, per Line	12.37	8.50	----	14 XLL
Secretarial Listings, per Listing	12.37	3.50	----	14 9FK
Dual Service, per Line	25.00	----	----	20
Note: Charge applies in addition to the monthly rate on both lines.				
Hunting, each Access Line	8.50	5.00	----	20 HRK
Intercept Services				
Basic Intercept Service, per Number	0.00	0.00	----	17
Customized Message Intercept Service, per Number	0.00	8.15	----	17 PMA
Temporary Interception of Calls Service, per Number	18.30	19.10	----	17 TYS
Late Payment Fee	2.0% of the unpaid balance or \$10.95, whichever is greater, for unpaid balances over \$10.00			13
Local Service Freeze	0.00	0.00	----	17
Maintenance of Service Charge, per Visit	48.00	----	----	13 MSC
Operator Services				
Business Category Search				
Direct Dialed, per Call	----	4.99	----	15
Operator Assisted, per Call	----	4.99	----	15
Local Directory Assistance				
Direct Dialed, per Call	----	4.99	----	15
Operator Assisted, per Call	----	4.99	----	15
National Directory Assistance				
Direct Dialed, per Call	----	4.99	----	15
Operator Assisted, per Call	----	4.99	----	15
Reverse Search				
Direct Dialed, per Call	----	4.99	----	15
Operator Assisted, per Call	----	4.99	----	15
Personal Assistance Fee, per Call	6.00	----	----	13

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Remote Call Forwarding	45.00	31.25	----	17
<p>Note: The nonrecurring charge applies when establishing service or changing numbers that are part of the Remote Call Forwarding arrangement.</p> <p>Note: Usage charges apply in addition to the monthly rate. The usage charges depend on the call type and locations of the stations on the call. The usage charge for local calls from the call forwarding location to the terminating station is \$0.05 per minute or fraction thereof.</p>				
Restoral of (Temporarily Denied) Service, per Line				
Stand-alone access line	18.30	----	----	
Telephone bundles	39.99	----	----	
Returned Check Charge, per check	15.00	----	----	13 REK
Selective Call Acceptance				SAG
Selective Call Acceptance, per line	----	1.00	----	17
Service Establishment, per service	45.00	----	----	17
Subsequent Change, per service	20.00	----	----	17
Telephone Number Change, per Number Changed	12.25	----	----	ALC
Toll Restriction per Line or Trunk	11.80	4.10	----	18 CREX3
Vacation Service (Suspension of Service), per Account	18.30	----	----	17

Note: Monthly rate is 50% of the regular rate for the suspended service.

Shaded areas indicate revisions effective with the date noted on the price list.

Notes: NA = Not Available.

---- indicates that a charge is not applicable to the service.