

CINCINNATI BELL TELEPHONE COMPANY LLC
Residence Service Agreement - Local Telephone Services
Nonresidence Service Agreement - Local Telephone Services

Section 16 - Operator Services

A. LOCAL CALL COMPLETION

1. Terms and Conditions

The charge for the Operator Local Call Completion applies when a Customer requests the assistance of the Company operator to complete a local call.

This service is only provided upon Customer request and on a per call basis. This is not a monthly subscription service.

All usage charges are applicable in addition to the charge for the operator completion of the local call.

The Local Call Completion service charge does not apply to calls placed for Customers with special needs, to emergency numbers such as 911 calls, to calls arising from Company problems such as calls to the Company's repair office, to calls where problems on the line which prevent the Customer from completing the call, and to sent paid calls from Pay Telephone Access Lines.

This service will be provided where technically feasible.

2. Rates and Charges

The rates and charges for Local Call Completion are shown in the Price List Section of this Agreement.

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B. LOCAL OPERATOR VERIFICATION AND INTERRUPTION SERVICES

1. Terms and Conditions

3. Rates and Charges

****Busy Line Verification and Interruption of services are no longer offered as part of Operator Services****