

LOCAL SERVICE TARIFF
IURC NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

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LIFELINE

A. LIFELINE ASSISTANCE

1. Regulations

a. Benefits

Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service, or any other services and bundles or packages of services, if available to customers, less the Lifeline discount, and shall provide the following to customers in the West Harrison, Indiana exchange:

1. A recurring discount of \$5.25 for eligible voice service or \$9.25 for an eligible broadband service to the monthly basic local exchange service rate or other local service rate that provides for the maximum contribution of federally available assistance.
2. For voice service this discount is first applied to waive the monthly federal subscriber line charge (End User Common Line Charge) with the remainder applied to the customer's monthly rate of service.
3. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service. (See Note 1.)
4. Free toll limitation service, 900 service and 976 service.
5. A waiver of the federal universal service fund end user charge
6. A waiver of the Company's local telephone service deposit requirement.

Note 1: The Lifeline nonrecurring charge waiver applies only to establishing access line service. The waiver does not apply to nonrecurring charges for optional services or features ordered with the access line including charges to establish a service bundle.

Issued: February 4, 2022

Effective: February 4, 2022

By: Ted Heckmann, Assistant Secretary
and Sr Director, Regulatory Affairs

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LIFELINE

A. LIFELINE ASSISTANCE (Continued)

1. Regulations

b. Eligibility

Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:

1. Federal Public Housing Assistance or Section 8
2. Survivor Pension Benefits Program
3. Veteran Pension Benefits Program
4. Medical Assistance or any state program that might supplant Medicaid.
5. Supplemental Security Income (SSI) under Title XVI of the Social Security Act
6. Supplemental Nutritional Assistance Program (SNAP/Food Stamps)

Lifeline Assistance is also available to customers whose total household income is at or below one hundred thirty-five percent (135%) of the federal poverty level.

Prior to receiving Lifeline benefits the customer will have to verify eligibility through the National Verifier. There are three ways in which to verify eligibility. One: the customer may apply for Lifeline on their own through the consumer portal at www.checklifeline.org. Eligibility *may* be determined immediately after applying online. If the National Verifier cannot prove eligibility the customer will need to upload more documents as proof of eligibility. Two: the customer may apply by sending their completed application and all supporting documentation via mail. Completed documentation can be sent to the Lifeline Support Center.

Lifeline Support Center
PO Box 7081
London, KY 40742

Three: the customer may bring their completed application and supporting documentation to an authorized retail location where a Cincinnati Bell Telephone representative can assist with National Verifier eligibility. Lifeline benefits will only begin once the completed application form and documentation of eligibility are reviewed and approved through the National Verifier. Customers will not receive retro-active Lifeline credits for periods prior to the approval of National Verifier.

The Company shall follow established processes for recertification through the National Verifier in accordance with FCC requirements.

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A. LIFELINE ASSISTANCE (Continued)

1. Regulations (Continued)

c. Terms and Conditions

All aspects of Lifeline Assistance shall be consistent with the federal requirements and any additional state-specific requirements, including, but not limited to 47 C.F.R. Part 54, Subpart E; The FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, and any subsequent entries and/or orders. Additional state-specific requirements are tariffed in parts A.1.a., A.1.b., and A.1.c. of this section.

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